

## System Engineer Position

A leading IT Consulting firm is looking to add an experienced Systems Engineer to our staff. Our client's satisfaction is our top priority so outstanding customer service skills are a must. We are looking for a team player who shows a willingness to help wherever needed and demonstrates a strong work ethic and can take initiative. The candidate will work under minimal supervision in a billable services environment that requires time tracking and documentation of services performed. All applicants should be comfortable meeting deadlines and working in a high paced, multiple client environment. The Systems Engineer is an exciting position that offers varied tasks and challenges requiring creativity, imagination, and talent of the individual. The individual will exercise his or her discretion and judgment in completing the tasks itemized below.

### Experience Required/Desired:

- Minimum 3 Years Experience Providing Multi-platform Support
- Microsoft MCP or MCSE Preferred but not necessary
- Excellent oral and written communication skills
- Ability to deal with people at all organizational levels
- Network/desktop security
- Microsoft Windows Server OS including Terminal Services
- Microsoft Windows Server with a solid understanding of Active Directory
- Microsoft Windows Exchange Server
- Routers and Switches
- Must hold valid driver's license and pass background check
- Barracuda Networks Full Product Suite Configuration and Support
- TCP/IP Protocols and Routing
- Voice over IP Phone Systems

### Primary Duties and Responsibilities:

- Complete configuration, installation and support of equipment in a Microsoft Windows environment to the specifications of client proposals.
- Troubleshoot and resolve computer and telephony related issues when contacted by clients by providing both on-site and remote support.
- Maintaining software applications, operating systems and regular maintenance.
- Managing assigned projects and program components to deliver services in an accordance with established objectives.
- Responding to inquiries from staff, administrators, service providers, site personnel and outside vendors to provide technical assistance and support.
- Complete paperwork and service tickets in proprietary system in timely manner to ensure accurate time tracking, project management and billing of customers.

The work being performed is predominantly intellectual and varied and cannot be standardized.

This is a full time position with benefits including:

Major Medical	401K Plan
Employee Discount	Paid Vacation
Paid Technical Training	Yearly Bonus Program
Life Insurance	Company Vehicle Provided

Interested applicants should send a resume, cover letter and salary requirements to: